

Electronic Acknowledgement Receipt

EFS ID:	7117132
Application Number:	10721704
International Application Number:	
Confirmation Number:	6308
Title of Invention:	Audio/video service quality analysis of customer/agent interaction
First Named Inventor/Applicant Name:	Howard M. Lee
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Filer:	Krista A. Wittman
Filer Authorized By:	
Attorney Docket Number:	062403.P002
Receipt Date:	01-MAR-2010
Filing Date:	25-NOV-2003
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$1175

RAM confirmation Number	7830
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1	Extension of Time	ExtensionofTime.pdf	58971 e980c15cbef1134ff0e32ab674bd2978f1d0 b1fec7	no	1

Warnings:

Information:

2		RestReqResp.pdf	701597	yes	18
			3fece592f2a84e98117621b1801e1be41a2 d655db		

Multipart Description/PDF files in .zip description

Document Description	Start	End
Response to Election / Restriction Filed	1	1
Claims	2	17
Applicant Arguments/Remarks Made in an Amendment	18	18

Warnings:

Information:

3	Fee Worksheet (PTO-875)	fee-info.pdf	29910	no	2
			b47d3764a23b2996a185c7fb47ae0d34fdf 9af		

Warnings:

Information:

Total Files Size (in bytes):	790478
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.